



RV QUICK REFERENCE GUIDE



CONGRATULATIONS ON YOUR NEW RV PURCHASE!

has compiled this guide with the hope that it provides you with some essential information regarding your RV and the Service Center.

This is a generalized guide for RVs. This guide is not unit- or brand-specific. Please refer to your owner's manual for specific details regarding your RV.



Begin the Journey!

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CONGRATULATIONS!

is committed to offering you as much trouble-free camping as possible. In order to effectively reduce downtime, we request your assistance in organizing your service requests into immediate needs (Priority 1) and future adjustments (Priority 2).

Please check each line and sign the bottom showing that you understand the following:

_____ I have been provided a copy of my service schedule. I clearly understand the requirements for the upkeep of the exterior of my RV.

_____ I understand the warranty is provided by Forest River, Inc. Any repairs not covered by Forest River are my responsibility. I understand that some of my concerns might be resolved by reading the enclosed owner's manuals and I will read them before bringing my unit in to

_____ I understand that _____ uses a priority service system that accepts two types of service requests: Priority 1 and Priority 2. Priority 1 issues are categorized as issues that keep the customer from using their unit. Priority 2 issues are categorized as adjustments or repairs that are not preventing customers from using their unit. The _____ Service Department will be servicing Priority 1 issues first and all Priority 2 issues will be addressed away from the peak season. I also understand that some repairs require prior authorization from Forest River, Inc., and parts may take 4 to 6 weeks to be received.

_____ Forest River, Inc., warranty does not cover travel time for mobile service calls. Parts and labor for warrantable items are covered within the 1 year period. Service call fees start at \$ _____ per trip.

Please see the attached sheets for more information. Happy camping!

I have read and understand the service guidelines outlined above: *(please sign and date)*

Signature

Date

III IMPORTANT WARRANTY INFORMATION FOR NEW FOREST RIVER UNITS

All Forest River, Inc., products come with a standard **1-year manufacturer warranty** that is valid for the original customer purchasing the unit. The 1-year warranty period starts from the date of purchase as per Forest River's policy.

It is important to know that any misuse, neglect, including failure to provide reasonable and necessary maintenance, unauthorized alteration, accident and improper loading, use as a permanent residence, commercial use, or leasing of the recreational vehicle, shall discharge Forest River, Inc., from any obligation under this warranty. Warranty repairs can only be authorized by Forest River. Please review your owner's manual for all information regarding your Forest River warranty.

III IMPORTANT INFORMATION REGARDING YOUR RV ROOF

Inspection of roof components at least twice a year is very important to make sure seams and seals are not cracked or worn. Although the roof material comes with a 10- or 12-year warranty, customers do have some responsibility in maintaining the roof. Proper maintenance of seals is necessary to keep moisture from entering and causing the damage such as rot, mold, or mildew. If you encounter dry, cracked, or weathered seals, reseal or replace as necessary. Check with the Forest River, Inc., owner's manual for the type of caulking required for rubber roofs and correct method of sealing or replacing. Sealants needed can be purchased from the parts store. A mild household soap solution or rubber roof cleaner and a sofa brush can be used to clean a rubber roof.

Note: Forest River's warranty covers exterior seals within the first 90 days of ownership.

Note: Maintaining your RV's seals is an important step in preserving the integrity and lifetime value of your RV!

III IMPORTANT INFORMATION REGARDING WINTER PRECAUTIONS

It is wise to monitor the water temperature in the tank and take steps to drain and winterize if necessary. Damage to water components and lines are not covered under warranty.

It is also important to remember that moisture can collect on inside surfaces during cold weather when inside humidity is high. While the trailer is in use, a family can vaporize up to three gallons of water daily through daily living.

CONGRATULATIONS!

First, let us start off by expressing our gratitude. We sincerely appreciate your business. Please read below on how we define our service priority levels.

PRIORITY 1 ISSUES

Priority 1 issues are considered safety related or essential to using your unit and should be scheduled at the earliest convenience based on our shop capacity to ensure your primary systems are functioning.

Primary issues are:

1. Appliances
 - Refrigerator
 - Furnace
 - Range/Oven
 - Hot Water Heater
 - Roof Air Conditioner
 - Propane System
 - Microwave Oven
2. Water System
 - Water Pump
 - Water and Waste Tanks
 - Water Leaks
 - Water Lines
3. Exterior System
 - Roof Leaks
 - Exterior Water Leaks
 - Exterior Lighting
 - Electric Brakes
 - Awnings
 - Slide Outs

PROCEDURE

In order to ensure immediate processing of these issues, please **contact the service department**. Upon contacting the service advisor, please indicate that you have a Priority 1 issue that requires attention. Please call in as soon as possible to allow for proactive response time. Some repairs require preauthorization and parts from Forest River or other vendors. Be sure to list the issues requiring immediate attention accurately to ensure our service writers and technicians know exactly what the problem is.

PRIORITY 2 ISSUES

Items not listed on the Priority 1 list are considered maintenance and/or cosmetic issues. These issues are considered important for the longevity of your RV and may be scheduled for completion away from the peak usage times (Fall and Winter). Many Priority 2 issues often require parts being ordered from the manufacturer. There are times when it may take 4-6 weeks for some parts to be received and even longer if the parts are backordered from the original manufacturer. **It is important we receive a copy of your concerns within your warranty period to comply with the guidelines set forth by the representative manufacturer. A clear description of your concerns and accompanying pictures will help expedite service.** If you have a Priority 2 issue(s) in addition to a Priority 1 issue(s), you can note these with our service department. Please recognize that Priority 2 issue(s) will be dealt with away from our peak usage times. Thank you for understanding and your assistance.

BEFORE YOU BRING YOUR UNIT IN FOR A SERVICE APPOINTMENT

Prior to dropping your unit off for service, your black tank should be emptied and sanitized. This ensures that your sensors read properly and you are not charged for a black tank flush. If you have any service request that involves the drainage system and the tanks are not emptied, you may be charged for a tank flush to properly address the service concern.

SERVICE APPOINTMENTS

Traditionally, customers would call in to the service department to set up a service appointment.

The best way to contact the service department is by

Email allows for easy and detailed documentation of your service requests, including the ability to send pictures. The service advisor can then review pictures while discussing your service concern to ensure an accurate description of the service request is recorded.

We have found that our customers can include extra information and pictures in their emails that is vital to properly troubleshooting and addressing concerns. Accurate, descriptive explanations of your concerns and the extra information will expedite the service process. Please use the following template:

- Customer Name
- Unit VIN
- Year, Make, Model
- Type of Service Request
- List of Concerns

Remember that the Spring and Summer is the busiest time of year for all RV dealerships across the nation. Please be patient with us as we are dedicated to addressing your needs and concerns appropriately.

Wait Appointments: Service appointments are not wait appointments unless specifically coordinated. Some issues may appear simple but might require lengthy troubleshooting by a specialized technician.

60-90 DAY APPOINTMENTS

What is a 60-90 Day Warranty Appointment? Forest River has a 90-day adjustment period that is covered under warranty. This optional appointment is to address needed adjustments before the 90-day warranty adjustment period has expired. A 60-90 Day Warranty Appointment is not a wait appointment and is not a complete recheck of your RV's systems or appliances. It is an appointment slot that is reserved for _____ customers but is not required if no adjustments are needed. If you do not need this appointment, please call the Service Department to cancel.

Note: If these adjustments are not documented with Forest River before the 90 day warranty adjustment period expires, Forest River may deny these repairs. Warranty concerns not covered by Forest River may be billed as retail work.

SERVICE CALLS

_____ performs a limited amount of service calls for _____ customers with Priority 1 issues. Our policy is that only items listed on the repair order will be addressed during the service call. Additional requests are subject to charges.

Depending on the time of the year, service calls may need to be scheduled out more than 4 weeks in advance due to high demand. Please call in and ask to speak with the service department to set up your appointment. We typically do not travel farther than 120 miles from any of our dealership locations. If service work needs to be completed and another service facility is closer or more convenient, please contact them to handle your service requests. Please note that these requests must be handled directly through that specific service center. The service center will be responsible for handling the claim submission process.

RESOURCES

Forest River offers dynamic Interactive Online Manuals and mobile apps for iOS and Android devices. Please visit www.foresriverinc.com/manuals for details and download links.



UNLIMITED ROADSIDE ASSISTANCE BENEFITS

Providing safety and convenience for RVers and their families while on the road.

Your **Forest River Roadside Assistance** membership, powered by SafeRide Motor Club, includes emergency roadside assistance services such as towing, winch-out, jump-starts, tire changes, technical support, and more. The membership covers you and your spouse or significant other when driving your RV or other vehicles owned (does not cover additional RVs). Learn more about **Forest River Roadside Assistance's** services and features below.

Towing

Towing disabled vehicles to the nearest qualified repair facility.

Jump Starts

Jump-starting vehicles' dead batteries or towing vehicles to qualified repair facilities.



Tire Assistance

Changing flat tires using a mounted and inflated spare tire, delivering comparable tires to disablement sites, or towing vehicles to a tire facility. The cost of a delivered replacement tire, alignment, mount and dismount, and balancing is

not covered. Customers are responsible for all charges related to on-site repairs, including but not limited to parts and labor costs.

Delivery of Fuel and Emergency Fluids

Delivering fuel, oil, and water, as necessary, to remedy disablements. Customers are responsible for the cost of fluids.

Locksmith/Lockout Service

Providing locksmith services, opening locked vehicles, and/or obtaining replacement keys. Customers are responsible for all charges related to on-site repairs, including but not limited to parts and labor costs.

Winch Out

For RVs that can be accessed from an established, maintained road, highway, thoroughfare, or street.

Mobile Tire Service

In the event of a tire-related breakdown, a mobile tire service company will be dispatched to mount a like tire to the customer's vehicle. Mobile tire service is not available in all areas. Towing to the nearest qualified repair facility will be provided if mobile tire service is not available. Customer responsible for all parts and labor fees.

Technical Support

Features 24/7 technical assistance from our staff of RVIA/RVDA and ASE Certified Technicians, who speak directly with customers to troubleshoot operational issues. Should you need emergency roadside assistance, our vast network of providers offers a wide range of services to handle their unique RV.



RV Mobile Mechanic

Dispatching of a mechanic to the site of mechanically-disabled vehicles. Customer is responsible for all charges related to on-site repairs, including but not limited to parts and labor costs.

Dealer Locator Services

Assisting customers to the closest qualified service facility when they're in unfamiliar territory.

If you purchased your vehicle **prior to 1/1/2019**, please call the following number for emergency roadside assistance:

877-801-0333

If you purchased your vehicle **on or after 1/1/2019**, please call the following number for emergency roadside assistance:

866-209-2895



VALID FOR 1 YEAR FROM DATE OF PURCHASE

PRODUCT WALKTHROUGH

TOWING & HITCHES

Towing properly is extremely important for the safety and the longevity of your RV. There are many resources online that show how to properly hook up and tow your RV. If you are using a weight distribution kit on your travel trailer, please refer to the manufacturer's website for specific questions regarding the product.

Always check to make sure your breakaway cable is properly secured and hooked up to the tow vehicle. The breakaway cable is designed to lock up the trailer brakes in emergencies. Trailering your RV without the breakaway pin properly secured in the mount will damage your RV's brake system. When the breakaway pin is pulled from the assembly, 12 volts of power is applied to the RV's brake system, locking up the brakes. If you continue to pull the trailer while power is applied to the brakes, this will damage the brake assemblies and will not be covered by any manufacturer warranty.

PROPANE

1. If you smell gas:
 - Extinguish any open flames, pilot lights and all smoking materials.
 - Do not touch electrical switches.
 - Shut off the gas supply at the tank valve or gas supply connection.
 - Open doors and other non-powered ventilation openings.
 - Leave the area until the odor clears.
2. **WARNING:** It is not safe to use cooking appliances for comfort heating. Cooking appliances need fresh outside air; open windows to bring in fresh air while cooking.
3. LP propane detectors are a great safety devices but they are very sensitive and false alarms occur. If your LP detector goes off and you do not smell a rotten egg smell, try opening some windows and hitting the reset button on the detector. If it does not go off again, it is likely a false alarm. They also may not work properly if the temperature inside the unit gets below 40 or above 90 degrees Fahrenheit. An LP alarm can also be triggered by a low battery. Be sure to replace the batteries in smoke alarms and LP detectors regularly.
4. After the propane valve has been turned off for awhile or the tank has been filled, it may take a little while for the gas appliances to light. Light all the burners on the stove and let them burn for a few seconds to make sure all of the air is out of the lines and that the propane is flowing properly. The burners should be a nice steady blue color. Even after this is done, the refrigerator might show a check light and have to be turned off and back on several times on gas before it will light (it has a very small flame and takes awhile to purge out any air that is still in the lines).

TV ANTENNA

1. The TV antenna crank handle is normally located on the ceiling in the living room area (on select models). Crank the long handle to raise and lower the antenna. When the antenna is in the raised position, pull down on the large round disk to rotate the antenna for better reception. To lower the antenna, rotate the disk making sure the two arrow points are lined up as the antenna lands in the cradle on the roof. The gears are plastic. Use caution not to over tighten the crank when raising or lowering the antenna. To improve reception, locate the switch next to the cable outlet next to the TV which can be used to amplify the signal.
2. If your crank-up TV antenna is stiff or hard to crank, try lubricating the gears and friction points on the arms. WD-40 or a spray silicone work well as lubricants for this purpose.
3. Note: TV reception may vary based on atmospheric conditions and the broadcast signal strength.

WATER

1. While traveling, do not leave the water pump switch in "ON" position. If a water line breaks or loosens while traveling, this could flood the floor and cause major damage.
2. If the pump does not turn on, check the switch. Make sure it is in the "ON" position. Check fuses, located in the vehicle's electrical panel. If a fuse is found to be bad, always replace the fuse with the exact same amperage rating.
3. To fill the fresh water tank, on some models, open the outside water fill door, unscrew the round cap and insert the hose to begin filling. When the tank is full, water will come out of the small vent line. You can always check the fill level at the monitor panel. On other models, connect the hose to the fitting marked POTABLE WATER and begin filling.
4. Drain and flush the fresh water tank after each camping use. In the spring, you can pour a cup of bleach into your garden hose and then fill the tank with the water and bleach solution. Turn on the water pump and run the solution through the toilet, water heater, and all faucets. The bleach will sanitize and deodorize the system. Be sure to drain and flush the water system once completed and run water through the lines to clear.

WATER SYSTEM

1. Always use a water pressure regulator any time you hook up to city water. This protects your water system in case the city water has excessive pressure. Excessive pressure can burst lines and cause leaks that might not be covered under warranty if a pressure regulator was not used.
2. When filling the water heater after it has been drained, reinstall the drain plug on the outside. You will probably get water first and then air mixed with water. Leave the hot tap open until only water comes out and then shut it off. The pump should pressurize and shut off in a few seconds.

3. If one of the faucets does not seem to have water pressure, but the rest of the system does, the small aerator on the end of the faucet may be plugged with debris. Turn on the faucet to see if there is pressure without the aerator and if there is pressure, clean the aerator and reinstall.
4. Be sure to winterize the RV if the temperature is near 32 degree Farenheit. Freezing temperatures can cause serious damage to the RV's water system if it is not properly winterized. Improper winterization will not be covered under warranty.

WATER HEATER

1. Your RV's water heater has a limited capacity and requires time to recover a full tank of hot water. To heat the water on propane, locate the switch (normally on the monitor panel) and turn it on. A red light should glow. **WARNING: Your water heater must be filled before turning it on.**
2. On water heaters that have an electric heating element, be sure the element is turned off before you drain the water heater tank. The element will burn out quickly if there is not water in the tank.
3. It is recommended to drain and flush the water heater tank after every use to avoid skunky-smelling water. This is also recommended for the fresh water tank.

HEAT/ FURNACES

1. The thermostat is typically located at eye level. Set the switch to the "On" position and select the desired temperature. Wait up to two minutes for the fan to come on and up to five minutes for heat.
2. If the furnace does not come back on, check your battery power. If your battery power is low, charge the battery or plug in to shore power.
3. If the fan comes on full speed but you still have no heat, light the stove-top burners to ensure there is propane as indicated by a flame. If there is no flame, make sure propane tanks are at least 1/8 full and are turned on. Low pressure from your propane tanks can cause the furnace not to light.
4. Some furnaces have a delay after the thermostat is activated before the blower starts and all have a delay after the blower starts before the burner ignites. Most furnaces will run for a minute or more after the thermostat is off, before the blower will shut off, this is so the blower can cool the unit down.
5. If the furnace just blows cold air, make sure the propane tank is at least partially full and the valve is turned on. Remember that furnaces will run longer and use more propane when temperatures decline. Always monitor your propane levels.

AIR CONDITIONING

1. Use an external 110-volt cord whenever possible to conserve generator use.
2. If an air conditioner fails to work, make sure the shore power cord is plugged in to the electrical box on the compartment where the shore power cord comes from.
3. When the air conditioning is turned off (or the breaker trips), wait at least 3 minutes before restarting the air conditioner to allow the head pressure to bleed off. Failure to do so is hard on the unit and could trip the breaker because the compressor has to work too hard to start up (it puts an extremely high amount of electrical load on the system).
4. In high humidity weather, be sure to run the air conditioning on high fan mode. Failure to do so could result in freezing the compressor.
5. Always double check your thermostat settings for proper operation.

REFRIGERATOR

1. Check often to verify thermostat settings. When outside temperatures are below 30 degrees Fahrenheit and exceed 90 degrees Fahrenheit, the refrigerator has a harder time cooling, especially when the door is opened frequently. Make sure the outside refrigerator vent is clear of debris and branches. If possible, position the RV so the refrigerator is not in direct sun. This will help keep the internal temperature constant.
2. If the refrigerator is not cooling sufficiently:
 - a. Ensure that the RV is level.
 - b. Open the outside refrigerator vent door to dissipate heat from coils.
 - c. Turn the thermostat up during the day and down during the night (if needed). Some models are fully automatic with manual overrides. When automatic functions fail, it is necessary to completely shut off the refrigerator, wait ten seconds and restart.
 - d. For complete refrigerator failure, use cold ice packs, dry ice, or ice cubes to cool the refrigerator manually.
3. After the refrigerator is shut off and not being used, store it with the door propped open slightly. This will keep it from molding and becoming too hot inside. (Excessive heat inside the refrigerator can cause the foam insulation and interior walls to swell, damaging the refrigerator.) Be sure to close the refrigerator door before operating any slides that might be in its path.
4. Both the refrigerator and freezer compartment need air circulation inside to cool properly. Therefore, don't pack them too full of food or cover the grates in the refrigerator with plastic or foil, which will reduce air circulation.
5. Turn on the refrigerator the day before you plan to load it so it will be fully cold when you load it and leave. Also, pre-chill the food you are planning to take.
6. Sometimes the refrigerator or freezer doors are hard to open right after closing. This is a good thing, as it means there is a good seal on the door gaskets.

OVEN

1. RV stoves and ovens are smaller than household ones and need good airflow when in use. On the cook top, never use a pan that covers 2 burners or hangs past the edge of the grate. Never put aluminum foil under or around the burners.
2. When using the stove or oven, make sure at least one window in the RV is open a little bit to replenish the oxygen used by the burners.
3. Note: Never use the stove or oven for heating the unit. It is not designed for this and could overheat. It could also use up the oxygen in the RV.

ELECTRICAL

1. Never delete the center ground. By national code, all parts must have a proper ground.
2. If you trip the breaker at the campground several times, you may have too many appliances running on 110V power. They do not use much propane and will free up about 12 amps of 110V power for other uses.
3. It is a good idea to carry spare fuses with you for each amp rating that your RV uses. Common amp ratings are 5, 7.5, 10, 15, 20, 30, and 40 amp. These fuses can be purchased at any auto parts or RV parts store.
4. If the left or right turn signal or running lights on your towable RV stop working, the first thing to check is the fuses in the truck. Most trucks have separate fuses for the truck tail lights and trailer tail lights, so a fuse could be blown even if all the lights on the truck work. The fuses for the trailer lights are usually under the hood in the power distribution box.
5. **WARNING!** If you want to plug your RV in to a 30 amp or 50 amp outlet at any place other than an RV park, or if you want to have an outlet put in, make sure it is wired correctly (many electricians do not even know the correct way to wire an RV outlet). Plugging an RV into a welder outlet, 220V outlet or incorrectly wired RV outlet can put 220V to all the 110V appliances and outlets in the RV and can do a great deal of damage.
6.

always recommends using a surge protector on your RV. Electrical surges are not covered under manufacturer warranty.

CONDENSATION AND VENTILATION

It must be first understood that building materials or construction methods do not cause moisture in the air, resulting in condensation. Solely the occupants of the recreational vehicle and their living habits cause condensation. Condensation resulting from moist air within the RV can be a problem if not properly dealt with and can cause warp, rot, paint failure and staining of woodwork and walls. The formation of condensation is a visible indication of high humidity in the air.

When living in an RV, one must remember that its main intent and design for use was short-term occupancy. If you expect to live in your RV for extended periods of time, be prepared to deal with condensation and the humid conditions that may

be encountered. The normal activities of even a small number of occupants in the relatively small space in an RV will lead to rapid saturation of the air inside and the appearance of visible moisture. Visible condensation is a strong signal to ventilate your RV.

CONDENSATION IS CAUSED SOLELY BY THE LIVING HABITS OF THE OCCUPANTS OF THE RV AND DAMAGE RESULTING FROM CONDENSATION IS NOT COVERED BY WARRANTY.

1. It is the responsibility of the owner to take such preventative measures as are necessary to maintain the exterior caulking and sealer of your unit.
2. It is the responsibility of the owner to use reasonable, prudent care to prevent foreseeable secondary damage from rain, plumbing leaking, and the natural accumulation of moisture in your unit, such as:
 - a. A delaminated floor
 - b. Stained upholstery, carpeting and drapes
 - c. Mold formation and growth
 - d. Furniture damage
 - e. Etc.

Mold is a natural growth given certain environmental conditions and is NOT covered by the terms of the warranty.

**DUMPING
HOLDING
TANKS**

1. Locate the sewer hose, carefully remove the sewer cap and attach one end of the hose to the outlet on the RV. Be sure it is latched properly. Attach the other end to the RV park's system.
2. Locate and pull the large black water valve and drain the tank.
3. Locate and pull the small grey water valve. This drains the kitchen sink and shower water.
4. **WARNING:** Keep the chemical contents of this can away from children. Drop one pouch directly into the toilet and flush 10 times to add water in the tank to activate the chemicals.
5. Return the sewer hose to its storage place.
6. When camping, it is fine to leave the gray valve open all of the time if the campground has a sewer dump at each site, but not the black valve because it will create a blockage in time.
7. Put additional toilet chemical to the black tank after each time it is dumped. The mixture of water and chemical creates a smooth dump process.
8. Use only RV toilet paper. Household toilet paper will not dissolve quickly enough.
9. It is a good idea to have the black and gray tanks about 1/3 full of clean water when traveling. The water sloshing around will help clean the tanks and give better accuracy to the tank monitor panel. Also, if the black tank reads incorrectly (which they often do), you can fill the black tank 1/3 full of clean water and put in a bucket of ice cubes through the toilet before travel. The ice will clean the sensor probes better than just water.

AWNINGS

1. Don't leave the awning out unattended. The wind could increase and damage it.
2. When setting up your awning, it is recommended to extend one end a little farther than the other. This will cause one side of the awning to be a little higher than the other, making the rain run off instead of pooling in the middle of the awning fabric. If this is not done, a heavy rain could break the awning (warranty will not pay for this).
3. If an awning is wet when you roll it up, it is good to unroll it when the rain stops to let it air dry. This will prevent mold and prolong the life of the awning.

TIRES

1. Check that the tires are inflated to the recommended PSI on tire sidewall every trip (this includes the spare). Trailering your RV with low tire pressure will damage the tires.
2. Use tire covers to help prevent sun damage. Tires will degrade quickly when exposed to direct sunlight for extended periods of time.
3. Any warranty issue regarding tires on your new RV must be documented with pictures of the defect and DOT date codes. The original manufacturer will require this information to process any claim for warranty authorization.

EXTERIOR

Every 6 months, inspect all exterior sealants such as the roof fixtures, edges and seams; also around windows, doors and trim. Reseal as needed. Warranty will not pay for reseals or damage incurred after 90 days of ownership.

LEVELING

When using the stabilization jacks on your RV, putting blocks under them so they do not have to extend so far will help the RV become stable. Be sure not to over extend the jack. Use them to stabilize, not to lift the RV.

SLIDE OUTS

On units equipped with slide outs, make sure there is nothing in the way when extending or retracting (such as slide locks, travel bars, furniture, compartment/cabinet doors, drawers, or any other obstruction). Failure to properly secure these items before extending/retracting can cause serious damage.

Damage to interior sofas or recliners due to improper storage while in transport will not be covered by the manufacturer warranty. Please ensure all furniture is properly secured before transporting your RV.

FAQs

Why won't the furnace come on?

Check the switch at the bottom of the thermostat to ensure that it is on the "ON/HEAT" position. Plug in to shore power to charge batteries and ensure power.

Why does the monitor panel always read full, even if I just dumped the tanks?

This is a normal condition due to debris sticking to the sending units in the tank. To help solve this problem, be sure to fully rinse holding tanks. Also, try to fill the tank 1/3 full of water and add a bucket of ice before driving. The ice will slosh around the tank to help clean off the sensors. Using anything other than RV toilet paper can also cause problem with sensors.

Why is there a foul odor coming from the bathroom?

Drop a chemical packet into the toilet. Fill the bowl twice with water and leave a small amount of standing water in the bowl.

Why does the TV get poor reception?

Locate the antenna booster switch and turn the switch to "ON." A little light indicates that the amplifier is working. Check the cable and connection at the rear of the TV.

Why do the lights keep going dim?

This is an indication of low battery power. Check water level of batteries. Plug in to shore power.

Why won't the propane appliances work?

Verify propane tanks are full. Ensure that batteries are fully charged. Check fuses and circuit breakers.

Why is there no hot water?

Be sure the water heater switch is turned on (double check to make sure the water heater tank has been filled). A light on the switch will indicate power. Turn the switch to the "OFF" position, wait 10 seconds and turn it on again. Be sure the batteries are fully charged. Push the reset button on the water heater.

PRE-TRAVEL CHECKLIST

- **Interior**

- a. Lights Interior
- b. Lights → Off
- c. Vents, doors and drawers → Closed and secured
- d. Refrigerator and freezer → Secured with travel locks
- e. Loose items → Stored or latched down
- f. TV antenna → Folded down

- **Exterior**

- a. Tires → Properly inflated and in good condition
- b. Wheel lug nuts → Tight
- c. Lights (both vehicles) → Brake, turning, headlights and running lights all work
- d. Hoses (both drain and fill) → Disconnected and stored, caps secured
- e. Power cord → Disconnected or stored
- f. Steps → Pushed in
- g. Stabilizing jacks → Retracted
- h. Access doors and hatches → Closed and locked
- i. Propane bottle(s) → Connections secured

- **Hitching and Coupling**

- a. Hitch → Secure
- b. Safety chains → Properly secured
- c. Break-away switch connector → Properly attached
- d. Front jack(s) → Raised
- e. Mirrors → Properly adjusted

BEFORE LEAVING YOUR CAMP AREA

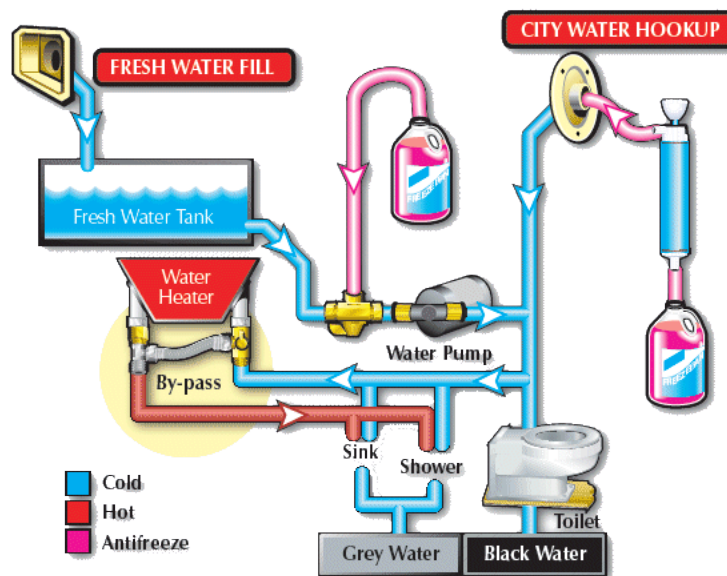
- Disconnect and pull away all hoses and power cord.
- Shut off water heater (if used).
- Check outside for personal items.
- Check for loose items inside. Secure or put away.
- Close vents, lower TV antenna and satellite dish.
- Back off leveling blocks and put away.
- Check to see that the entry steps are up.
- Check campsite for personal items and trash.

UPON ARRIVING HOME

- Stop at a dump station. Dump and flush the holding tank. Many gas stations have an RV dump station available for use.
- Check to make sure the water pump is turned off.
- Empty the refrigerator and turn off propane tank.
- Leave the refrigerator door open to defrost.
- Close all windows.

WINTERIZING YOUR RV

1. Drain water tank as usual.
2. Open low point drains and all faucets.
3. Remove water heater drain plug from outside unit.
4. Install blow-out plug to city water connection and connect air compressor (40 PSI) to blow out remaining water in the system.
5. Locate the water heater bypass valve. Close the two main valves and open bypass valve. Reinstall water heater drain plug, close all water faucets and low point drains.
6. Insert clear hose into a gallon of nontoxic RV antifreeze. Turn on the water pump and open water faucets one by one until pink antifreeze appears. Be sure that the shower hose is also cleared. Pour a small amount of antifreeze in all drains and traps.
7. Once completed, make sure the water pump is turned off.



A typical winterization will take approximately 2 gallons of antifreeze.

Antifreeze and all equipment necessary for this process is available in our Parts Department.

The Service Department regularly runs winterization and de-winterization specials during the spring and fall. Call the Service Department and ask for the service scheduler to set up your appointment.

This document is being provided as a general guide. Refer to your manufacturer owner's manual for specific information regarding your RV.

This guide is a compilation of resources and is not intended for resale.



Begin the Journey!